


The logo for Turnkey, featuring the word "TURNKEY" in a bold, sans-serif font. The "T" and "U" are in orange, while the rest of the letters are in white. A thin orange horizontal line is positioned above the letters "U" and "N".

TURNKEY

About the company

Turnkey's customer is one of the largest soft drink bottlers in the Middle East, responsible for both manufacture and distribution. It successfully bottles and sells beverages in over 20 countries, relying on its manufacturing plants and over 40 depot facilities.

A close-up photograph of three people at a bar. A woman in the background is drinking from a green straw. In the foreground, a man is drinking from a black straw. They are all holding glasses of dark, carbonated beverages.

Turnkey leads the way in delivering SAP Cloud Identity Access Governance (IAG)

The Challenge

A centralised view of users and their access to corporate systems helps ensure companies remain compliant and well prepared for external audits, as well as keeping costs down. In addition, the complexity of managing around 50 locations and maintaining effective security controls and user access authorisations was becoming increasingly challenging.

For their migration to an SAP landscape, the company initially engaged the services of their SAP S/4HANA system integrator to design and build access across all sites and approximately 3,000

system users. However, it did not have governance over the security of roles and was facing exposure to potential risk and breaches of compliance. It did not have the necessary visibility of which individuals were accessing their systems and from which locations.

The complexity of managing around 50 locations and maintaining effective security controls and user access authorisations was becoming increasingly challenging.



The IAG tool is designed to streamline and govern identity and access authorisations in complex cloud environments.



Benefits

Automated provisioning of access controls: identity and access approvals are much easier and faster to provision because they are automated, providing significant cost savings in reduced manual effort.

Visibility of access risks: the company has 100% visibility of its access authorisations via the dashboards and has confidence in the accuracy of its data.

Security and compliance: the audit logs display who has been approved and what identity and access controls are in place, ensuring the company is fully compliant and can meet auditing and regulatory requirements.

Remediation of business-critical issues: the full risk access analysis on the company's S/4HANA system gives the company a roadmap of actions and guidance on areas of risk that need remediation to ensure all roles are in a clean state.

Reduction of manual effort: because IAG is automated and fully integrated with the firm's SAP S/4HANA Cloud solution, manual effort involved in checking access controls has been removed with significant cost savings anticipated.

Solution

Having recently deployed SAP S/4HANA Cloud, the company accepted a recommendation from SAP to implement the latest Cloud Identity Access Governance software tool (SAP IAG). This tool is designed to streamline and govern identity and access authorisations in complex cloud environments.

Turnkey Consulting was engaged as the systems integrator to deploy IAG. Its reputation, depth of knowledge and experience in delivering best practice for IAG globally, and its focus on minimising customer risk, were some of the key reasons for this choice.

Turnkey rolled the project out in two phases, with the first phase being the implementation of IAG into the company's cloud environment to provide the automated provisioning for user access controls.

The second phase is a remediation roadmap that runs full risk analysis carried out by Turnkey on the organisations connected SAP S/4HANA system. The aim is to develop a roadmap of actions to get the roles to a clean state. It includes quick wins and critical risks to target, business process prioritisation, knowledge transfer and ongoing support.

With close collaboration between the client and Turnkey's technical delivery lead, the SAP-integrated IAG solution successfully went live, following SAP's own standards, and is provisioning the right access controls accurately to users across the organisation. Its

dashboard-driven user interfaces are easy to use and embeds the uniformity and standardisation that the company required to dynamically and automatically manage its access controls and governance.

"This is the latest IAG technology offering from SAP built on the SAP Business Technology Platform. As such we're one of the first major companies in the Middle East to deploy it. We worked closely with Turnkey's technical delivery lead who expertly navigated this new software and its challenges for a successful implementation".

DBA Team Leader, Global Beverage and Bottling Organisation.

Working with Turnkey Consulting

"As one of the first organisations to adapt to cloud-based SAP IAG, we are proud to be leading the way with Turnkey in simplifying the governance of user access in a complex corporate cloud environment. Turnkey's identity and access management expertise, effective communications and guidance ensured our access authorisations and governance project was a success".

DBA Team Leader, Global Beverage and Bottling Organisation.